

The Guest Access Service

- The Guest Access Service allows wireless access to the Internet for patients and carers with devices that support the WiFi standard.
- The Trust gives priority on its Wireless Network to clinical use and the Guest Access Service is provided on an “as is” and “as available” basis, and therefore the quality of the Service cannot be guaranteed.
- Guests wishing to stream video/entertainment content from the Internet should use the Trust’s bedside entertainment services.

Agreement

By clicking on "I agree" below, you are confirming your acceptance of this policy.

- You agree and accept that the wireless service is used at your own risk.
- You agree and accept that your equipment is used at your own risk.
- You agree and accept that UHCW NHS Trust accepts no liability for loss or damage to such equipment being brought onto Trust premises.
- You agree and accept that no technical support will be provided.
- You agree and accept that this wireless service will not be misused. Examples of misuse include but are not limited to:
 - Fraud & theft
 - System Sabotage
 - Introduction of viruses, trojans, malware, spyware etc.
 - Obtaining unauthorised access to any services
 - Breaches of Software Licensing Copyright Act, Computer Misuse Act, or Data Protection Act
 - Sending abusive, rude or defamatory messages via email, Social Media, or any other means. Defamatory messages include stating anything false that harms a person's reputation, decreases the respect, or confidence in which a person is held or causes negative opinions or feelings against a person.
 - Accessing pornographic web sites
 - Transmission of unsolicited advertising
 - Hacking or attempted hacking
 - Disabling or overloading any Hospital computer systems or network, or circumventing any system intended to protect the privacy or security of another user
 - Uploading information about Patients or Staff to the Internet
- You accept that priority is given to UHCW NHS Trust’s clinical systems and therefore cannot guarantee a high quality, uninterrupted service.

Security Considerations

- As with most guest wireless networks, any information being sent or received over the Trust wireless network could potentially be intercepted by another wireless user.
- Anyone using the Trust wireless network is forewarned that there can be no expectation of privacy when using the wireless network.
- All wireless access users should have up-to-date virus protection on their personal laptop computers or wireless devices, as well as staying up-to-date with applicable OS security patches.

Disclaimer

The Trust is providing wireless connectivity in this facility as a guest service and offers no guarantees that any use of the wireless connection is in any way secure, or that any privacy can be protected when using this wireless connection.

Use of this wireless connection is entirely at the risk of the user, and the Trust is not responsible for any loss of any information that may arise from the use of the wireless connection, or for any loss, injury, or damages resulting from the use of the wireless connection.