Our Strategy Triangle

Organisation Strategy 2018-2021

Our Vision
To be a National and International Leader in Healthcare

Our Mission
Care, Achieve, Innovate

Our Values
Compassion, Openness, Improve, Respect, Partnership, Pride, Learn

Our Objectives
Safest care and excellent experience, Model employer, Leader in operational performance, Achieve financial sustainability

Empowered Staff, Integrated Services, UHCW Improvement System

Patient

Our Strategy to deliver World Class Health Care

www.uhcw.nhs.uk
Our Mission is to be a National and International Leader in Healthcare

We will ensure that all our patients receive the very best care possible and so our ambition is to provide care that compares with the best, not only in the UK but also with the rest of the world.

Our Vision is to be a National and International Leader in Healthcare

We will maintain and develop our specialist services by expanding the populations covered to ensure that we meet national standards for population size. We will build on our partnership with Worcester Acute Hospitals NHS Trust to include cancer renal, respiratory and cardiothoracic. We will also build partnerships with providers outside our network. This will provide a population base of circa 2m.

Our Values

Our values reflect what is important to us and have been developed by staff to reflect the culture we want to live. We will use our UHCW improvement (UHCWi) methodology described in our strategy below to deliver our values.

Compassion
We treat everyone with courtesy and compassion.

Partnership
We work in partnership to deliver and improve the services we provide for our patients.

Respect
We treat everyone with respect and dignity.

Improve
We are open to change and seek to innovate to improve what we do.

Learn
We see education, research and learning as central to improvement.

Openness
We act with openness, honesty and integrity in all we do.

Pride
We take pride in all we do and aspire to do.

Information about the Trust - who we are and what we do - is available at: www.uchw.nhs.uk

Our Strategy

Performance against the objectives will be monitored through the performance framework. We will give additional assurance by regular updates to Strategy Unit and Trust Board.

Delivery
We will use our annual planning process to review and agree our annual goals. Details of specific service strategies that are developed through “Specialty Strategies on a Page” for all Groups will be translated into annual plans. Individual roles and responsibilities will be identified and monitored through the Individual Performance Review process.

Establishing Strong Foundations
We recognise that the staff and service elements described above need strong foundations. The foundations will include enabling strategies as summarised in the diagram below.

Organisational Strategy

Specialty Strategies “on a page” (various)

Strategic Objectives
We have identified the following strategic objectives to help assess whether we are delivering our strategy. These are to:

- deliver the safest care and excellence in patient experience
- be a model employer
- be a leader in operational performance
- lead the integration of care pathways for the populations we serve
- be a front runner in research, innovation and education
- achieve financial sustainability