



**University Hospitals
Coventry and Warwickshire**
NHS Trust

University Hospital
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E-mail address: foi@uhcw.nhs.uk

Our ref: FOI – 5153

Direct Line: 024 76968771
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Date: 12 February 2019

By email only

Dear

We write further to your request for information under the Freedom of Information Act dated 16th January 2019. We have set out your request, together with our response below.

I have noticed that a few of your trust's clinical systems have expired.

May I ask if the systems above have a new contract expiration date (with RiO) and are they annually renewed? What is the new date of installation and contract expiration?

Please let me know if they are still in use and if not, what supplier systems have replaced them.

System Type	Supplier name	System name	Date installed	Contract expiration	Annual Renewal contract
Bed management	Software Box	Wardview	01/01/16	30/11/19	No
Observations - vital signs	System C	VitalPAC	01/04/08	31/03/20	No
Vendor Archive	Neutral Visbion	Visbion	30/04/13	31/03/19	No

As we have provided the information that we do hold your request is now closed. We trust that this is satisfactory but if you are dissatisfied with the way that it has been handled you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Geoff Stokes, Director of Corporate Affairs, UHCW, Clifford Bridge Road, Coventry CV2 2DX.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can



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be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

Andrea Phillips
FOI & Access to Health Records Manager