



**University Hospitals
Coventry and Warwickshire**
NHS Trust

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Our ref: FOI – 5589

Date: 21 August 2019

By email only [REDACTED]

Dear [REDACTED]

We write further to your request for information under the Freedom of Information Act received 25 July 2019. We have set out your request, together with our response below.

•Who are your current supplier(s) of Audio Visual (AV) and Video Conferencing (VC) equipment and services?

Block/Greenwoods

•How many video enabled MDT's, Boardrooms and meeting / training rooms do you have within your organisation and when was the last upgrade or refresh to these rooms?

4 rooms, refreshed in 2016

•Do you have a support contract in place for these rooms and if so, when is the expiry date(s)?

30/04/2020

•What has been your annual spend over the last 3 years (16/17 17/18 18/19) on AV / VC hardware, services and support?

16/17 - £60610

17/18 - £39317

18/19 - £40010



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•Specifically in terms of MDT's, do you use a N3/HSCN service to allow connectivity to other internal / external MDT's / remote participants? If yes, which service do you use?

Meetings are hosted in a B2B manner, no host service is required

•Do you have a Digital strategy in place around Video based consultations? If so have you implemented a service and if yes, which service do you use?

Yes, we utilise our on premise equipment (Cisco call manager)

•Could you provide a name and contact details for who is responsible for your MDT rooms?

No one role responsible

•Do you have a Digital Lead for the organisation? If so, could you provide a name and contact details?

Associate Director of ICT

We have not included email addresses and telephone numbers as we do not give our permission for the information to be used for commercial purposes. Furthermore, we consider that using Trust email addresses and telephone numbers for non-clinical purposes is detrimental to our operational activities and potentially to patient care.

•Could you provide a name and contact details for your IT lead / manager?

Associate Director of ICT

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As we have provided the information that we do hold your request is now closed. We trust that this is satisfactory but if you are dissatisfied with the way that it has been handled you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Geoff Stokes, Director of Corporate Affairs, UHCW, Clifford Bridge Road, Coventry CV2 2DX.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

Andrea Phillips
FOI & Access to Health Records Manager