



## Hello my name is Mercy Mutsondi, I am your Ward Manager

The Haematology Day unit is located at the entrance of Ward 34 and cares for patients with a haematological condition requiring treatment. We care for both men and women in an open plan area. Patients are cared for in reclining chairs or on a bed during their treatment.



## Hello my name is Samantha Neale, I am your Modern Matron

To improve the patient experience...

1. We always review our patient feedback and take any actions needed to improve our Service.
2. We hold Team Huddles every morning to prepare for the day ahead and to identify any areas that require improvement and to share areas of good practice.

## Just a few things to remember...



- We are currently following government advice regarding visiting relatives in hospital in relation to COVID-19. Sadly at this time we have STOPPED ALL VISITING following government guidelines to try to reduce the transmission of Coronavirus. For an update on your relative please call the ward/department on one of the below telephone numbers. Thank you for your cooperation.

Telephone Number(s):

- 02476 965490
- 02476 965491

**Thank You - The Nursing Team**

## Ward Monthly Scores



Data for February 2020



Please bring in comfy day clothes to help the person you're visiting  
**GET UP, GET DRESSED & GET MOVING**  
to speed up their recovery & come home sooner.

## Trust Values

