

## Pharmacy

# Outpatient prescriptions – new Dispense and Delivery service

The hospital is now offering a Dispense and Delivery service that will give you a choice for where and how you can collect your medicine if you are an outpatient.

You may have been prescribed medicine during your appointment. You will be given a white hospital prescription at the clinic and asked to take it to the on-site Lloyds Outpatient Pharmacy near the front entrance.

At the Pharmacy you will be offered a choice of collecting your medicine from a local branch of Lloyds Pharmacy, where you will be able to pick up your medication at your own convenience. Please allow **48 hours** after your appointment for your prescription to arrive at your chosen branch. It will be held at your chosen branch for seven days.

You will be given a request card by the Outpatient Pharmacy which you must present to your local Lloyds Pharmacy to collect your medication.

Where your medicine is needed urgently, you will still have the option to wait at the Hospital Pharmacy for your prescription to be dispensed.

## Why am I being encouraged to collect from my local community Lloyds Pharmacy?

This is a new service designed to reduce the amount of time you have to spend on the hospital site, which is important as we try to maintain social distancing. It will also reduce the waiting time for your medication. For most prescriptions you are now able to collect your dispensed medication closer to your home, at a time which is convenient for you.



## Patient Information

The flow chart on the next page shows how to obtain your prescribed medicine following your outpatient appointment.

### **Queries or questions**

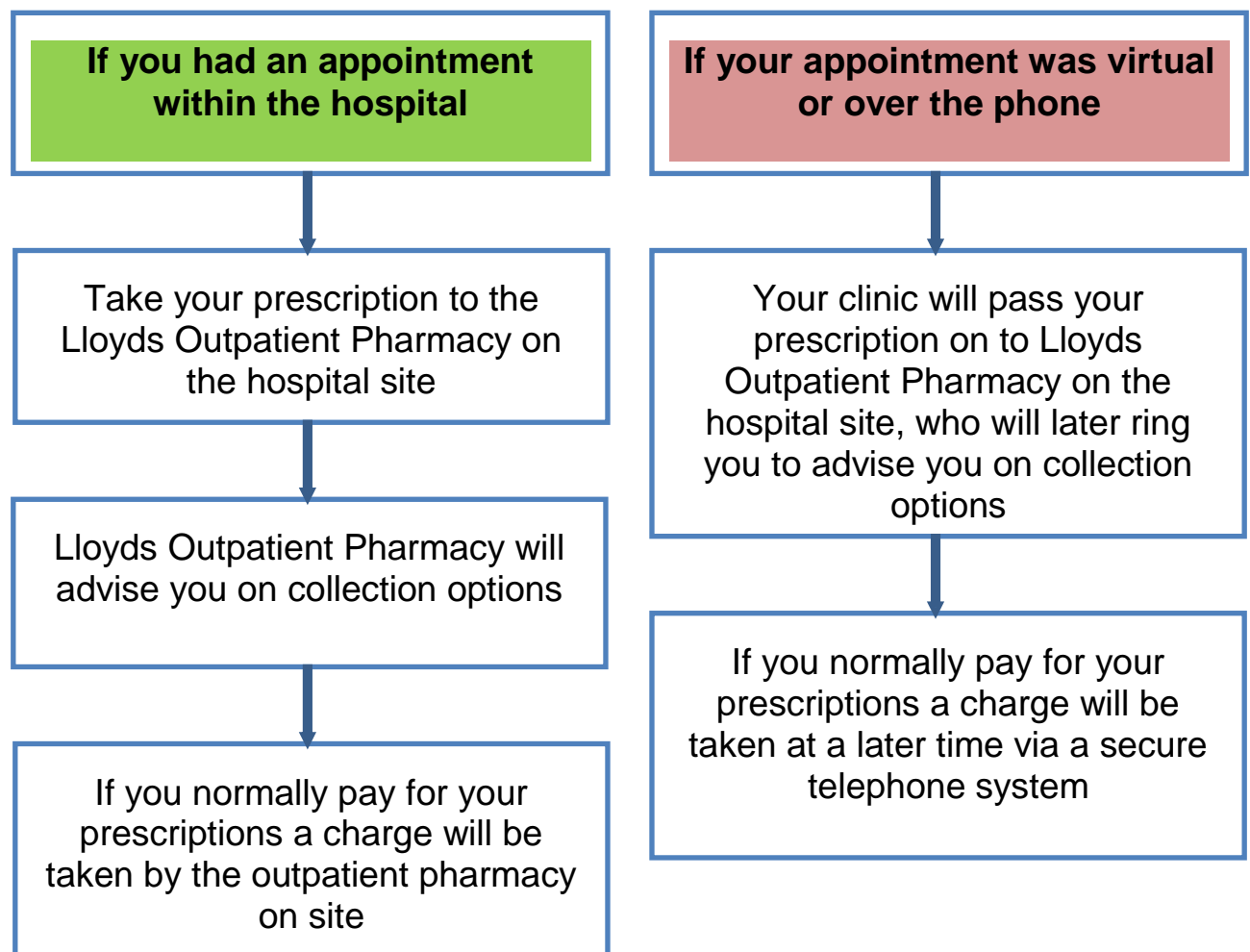
If you have any queries about your dispensed medication, please telephone UHCW Lloyds Pharmacy Outpatient pharmacy on the phone number below:

#### Contact details:

Telephone: 02476 602029

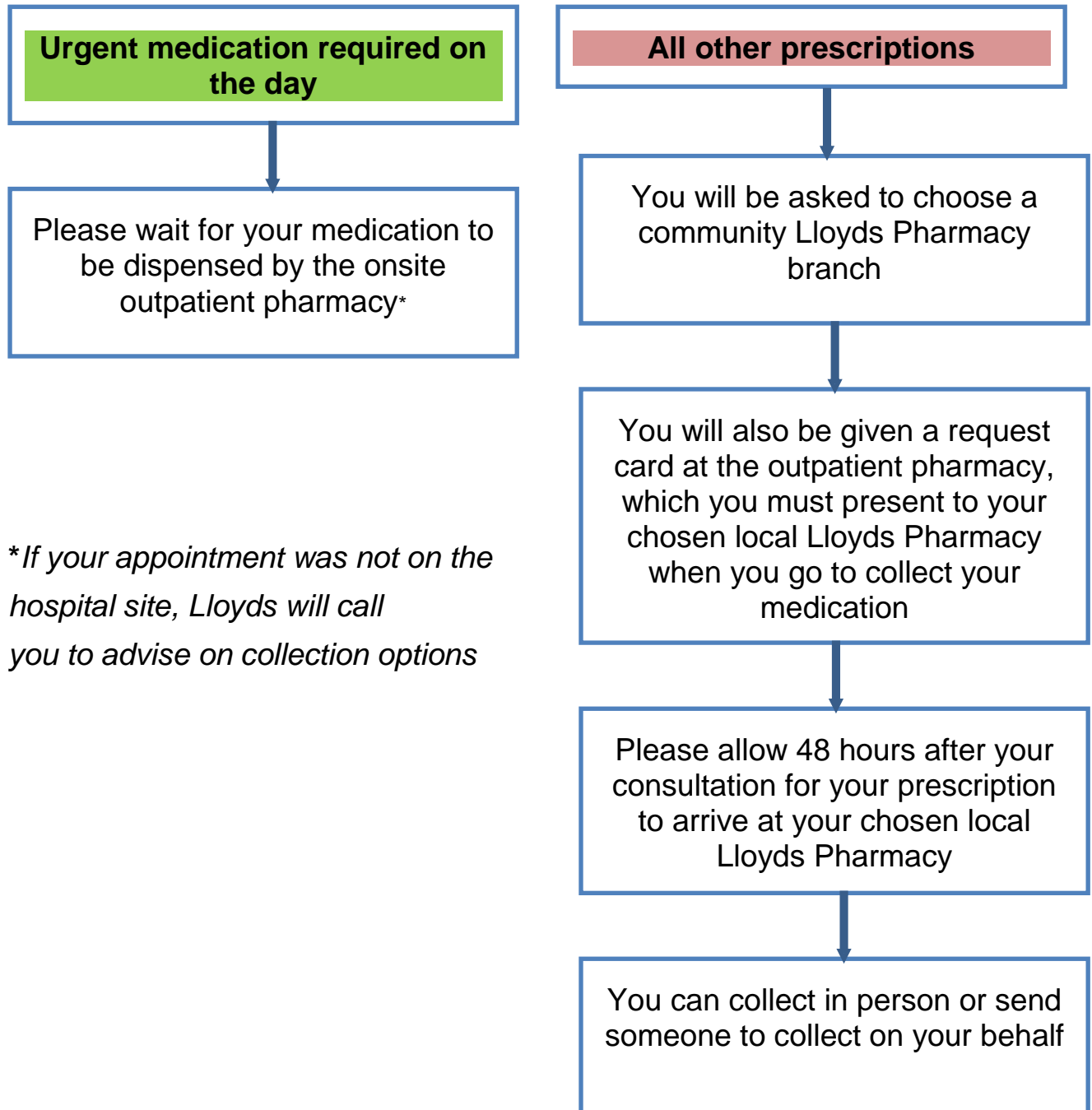
## Patient Information

### Getting my prescription dispensed:



## Patient Information

### Collecting my medicine:



*\*If your appointment was not on the hospital site, Lloyds will call you to advise on collection options*

## Patient Information

### Lloyd pharmacies participating in the scheme:

Tick to select (✓)	LP Name (& No.)	Pharmacy Address	Tick to select (✓)	LP Name (& No.)	Pharmacy Address
	University Hospital Coventry	University Hospital, Clifford Bridge Road, CV2 2DX		Stoney Stanton Road	2 Stoney Stanton Road Coventry, CV1 4FS
	St Cross Hospital	St Cross Hospital, Barby Road Rugby, CV22 5PX		Whitaker Avenue	2 Whitaker Avenue Coventry, CV5 9JE
	Cooks Rugby	39 Clifton Road Rugby, CV21 3PY		Balsall Common Health Centre	1 Ashley Drive Balsall Common Coventry, CV7 7RW
	Remembrance Road	102 Remembrance Road Willenhall, Coventry, CV3 3DP		Meriden	1 The Green Meriden Coventry, CV7 7LN
	Jubilee Crescent	55-56 Jubilee Crescent Radford, Coventry CV6 3ET		Hartshill	4 Camp Hill Road Nuneaton, CV10 0JH
	Bell Green	9 Riley Square Bell Green District Centre, CV2 1LS		Coalville	Whitwick Road Surgery Coalville, LE67 3FA
	Earlsdon	19-21 Earlsdon Street Coventry, CV5 6EP		Stratford-Upon-Avon	18 Rother Street Stratford U Avon CV37 6LU
	Kenpas Highway	48 Kenpas Highway Coventry, CV3 6BP		Lillington	51 Crown Way Lillington, Leamington Spa, Warwickshire, CV32 7SH
	Atherstone	97 Long Street Atherstone, Warwickshire, CV9 1BB		Court House Green In Sainsbury	Court House Green Austin Drive, Coventry, CV6 7NS
	Leamington In Sainsburys	Shires Retail Park Tachbrook, Park Drive CV34 6RH		Rugby In Sainsburys	385 Dunchurch Road Rugby, CV22 6HU
	Liddingtons	Lutterworth Health Centre Gilmorton Road, Lutterworth, Leicestershire, LE17 4EB		Crowe Hill	5-6 Raven Way Crowhill Road, Attleborough, Warwickshire, CV11 6SG
	Hinckley	6-8 Tilton Road Burbage Hinckley, Leicestershire, LE10 2SE			

## Patient Information

The Trust has access to interpreting and translation services. If you need this Information in another language or format please discuss at your clinic appointment or let the Lloyds Pharmacy team know and we will do our best to meet your needs.

The Trust operates a smoke free policy

### **Document History**

Department:	Pharmacy
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