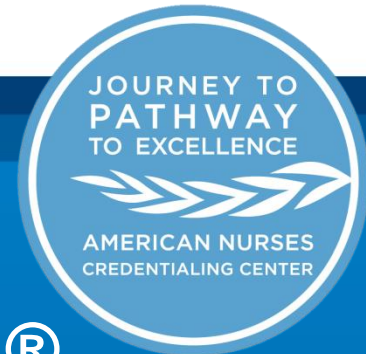




University Hospitals
Coventry and Warwickshire
NHS Trust



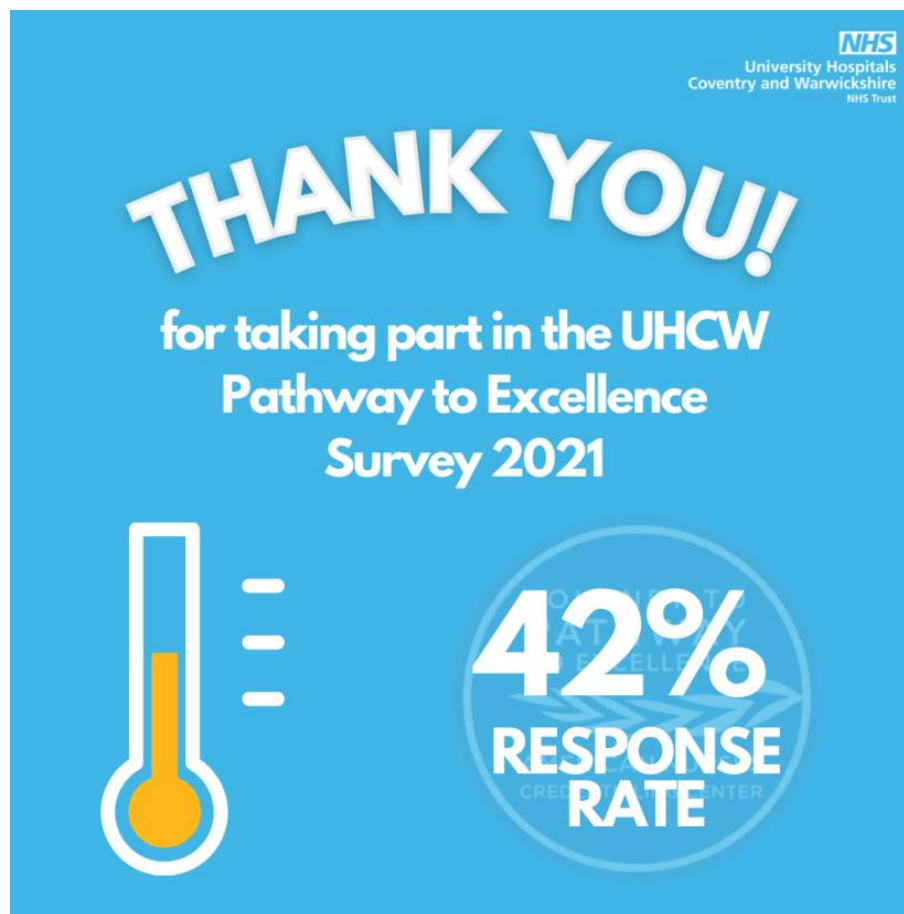
Pathway to Excellence[®]

Post Survey Listening Event

Hosted by Chief Nursing Officer Professor Nina Morgan

UHCW Pathway to Excellence 2021 Survey

42% Response Rate



Next Steps...



Analysing the Data

12 Key focus areas

Celebrating our successes

Building our Ambassador Network

Wards and clinical areas with a named ambassador had a 27% higher average response rate to the 2021 Survey than those areas without

You Said, We Did

We're listening to survey results and staff to drive improvement and positive culture across our organisation

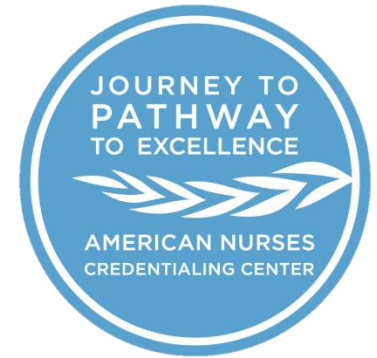


12 Key Focus Areas

1. Facilitating interprofessional discussions when selecting new technology
2. Staff having input in hiring processes for new staff
3. Chief Nursing Officer Accessibility
4. Involving staff in cost management discussions
5. Leadership supporting nurses/midwives during periods of organisational change
6. Staff having input into daily staffing decisions
7. Education sessions to support respectful communication among employees
8. Opportunities to create work schedules which support staff wellbeing
9. Supporting the wellbeing of staff who experience adverse work related situations
10. Strategies to support staff who are experiencing physical fatigue
11. Preparing nurses/midwives to competently provide care if assigned outside of their primary area
12. Staff input into the selection of educational offerings available



You Said, We Did



Facilitating interprofessional discussions when selecting new technology...

We've seconded staff from across the multidisciplinary team to drive and influence the implementation of Electronic Patient Records within our organisation



You Said, We Did



Staff having input in hiring processes for new staff...

We're developing guidance to involve more direct care staff in interview panels and discussions



You Said, We Did

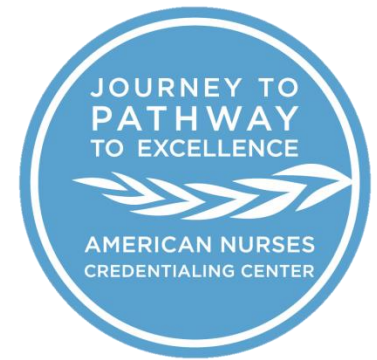


Supporting the wellbeing of staff who experience adverse work related situations...

We've launched the Trauma Incident Management (TRiM) support programme to assist individuals who have experienced a traumatic event at work



You Said, We Did



Preparing nurses/midwives to competently provide care if assigned outside of their primary area...

The Practice Development Team developed 'upskilling' sessions for our workforce, to support them when working across our acute clinical areas



12 Key Focus Areas... What Do You Think?

1. Facilitating interprofessional discussions when selecting new technology
2. Staff having input in hiring processes for new staff
3. Chief Nursing Officer Accessibility
4. Involving staff in cost management discussions
5. Leadership supporting nurses/midwives during periods of organisational change
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Nursing & Midwifery Excellence Summit

Email PathwayToExcellenceUHCW@uhcw.nhs.uk to book your place

27th October 2021



Showcasing examples of excellence



Exciting opportunities for professional development



Interactive workshops and activities



Direct care staff encouraged to attend

