

Centre for Hearing and Balance Disorders

What happens at the severe and profound hearing loss clinic?

Your audiologist has referred you for a severe and profound hearing loss assessment. This information explains what this involves.

Assessment appointment

At your first appointment, we'll ask about your hearing history. We'll discuss the problems you're having with your hearing and how they impact your lifestyle. We may ask you to complete a questionnaire about how your hearing loss affects you in some situations.

Your hearing will be assessed using:

- a traditional hearing test - where you listen for different tones
- a test of your hearing when you listen to speech. This test is done sometimes.

We'll then discuss the results of these tests and suggest some options that may help you with your hearing.

These options may need you to have new moulds fitted with new hearing aids. If this is the case, an impression of the shape of your ears will be taken and a hearing aid fitting will be arranged.

We may also recommend you be referred for additional equipment. This may help you with problems such as hearing the doorbell or smoke alarm.



Patient Information

We may advise you on lip-reading classes in Coventry.

We may also suggest you consider a referral for a Cochlear Implant assessment. If this is the case, we'll discuss what a Cochlear Implant is and give you some written information.

Fitting appointment

At the second appointment, we'll fit your new hearing aids. We'll use a test to make sure the hearing aids:

- give you the right amount of sound for your hearing loss
- match your prescription well

You'll be shown the different controls on your new hearing aids. We'll arrange a check-up appointment after the hearing aids are fitted.

Review appointment

At the third appointment, we'll check your progress. We may repeat the questionnaire about how your hearing affects your lifestyle now. We may also repeat the speech-hearing test. We'll also answer any questions you have about the hearing aids.

The hearing aids should be maintained and checked by the Centre for Hearing and Balance Disorders every 6 months. **You'll need to contact the department to arrange an appointment for these checks.**

If you cannot attend your appointment, please call **024 7696 6444** as soon as possible to rearrange another time. Or we can be contacted via:

Email - audiology.correspondence@uhcw.nhs.uk.

Fax number - 024 7696 6428

Minicom number - 024 7696 6427.

If you do not attend or you cancel your appointment at short notice, you will be discharged from the clinic.

Patient Information

The Trust has access to interpreting and translation services. If you need this information in another language or format, please contact 024 7696 6444 and we will do our best to meet your needs.

The Trust operates a smoke-free policy.

Did we get it right?

We would like you to tell us what you think about our services. This helps us make further improvements and recognise members of staff who provide a good service.

Have your say. Scan the QR code or visit:

www.uhcw.nhs.uk/feedback



Document History

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