

Community Services

Coventry Community Integrated Specialist Palliative Care Team

Introduction

Palliative care is for people with an advanced progressive illness. It can include people with cancer or other illnesses such as heart, lung or neurological conditions. It is provided alongside other active medical treatment in order to improve quality of life for patients and their families.

For example, the team can advise on the treatment of troublesome symptoms such as nausea and vomiting, pain, breathlessness, loss of appetite and tiredness.

Coping with a serious illness can be distressing and some people find it helpful to talk to us about their concerns, whether they are emotional, practical or of a spiritual nature.

We realise that you, your family or carers may have many questions and concerns. Your specialist palliative nurse will agree a supportive plan with you and your family/carer.

For all patients, whatever the stage of their illness, our aim is to enable you and your family to live as well as possible, focusing on what is important to you and delivering support in the place you wish to be cared for.



Patient Information

The team

The team consists of:

- specialist palliative care nurses
- palliative care consultant (and doctor in training)
- specialist occupational therapist
- specialist physiotherapist
- palliative support healthcare assistants

All members of the team have specialist training and experience in caring for patients with advanced illness in their home environment.

The palliative support workers deliver “hands on” nursing care to patients in the last weeks of life.

Ways in which we can help

- We work closely with your GP, district nursing team, and any hospital teams involved in your care, aiming to ensure our shared skills are of maximum benefit to you, your family and carers.
- We aim to offer help and advice with the control of troublesome and often complex symptoms. Sometimes we recommend the use of medications in specialist ways which are not specified on the product licence. If you have any questions about your medications, please ask your specialist nurse.
- We can inform you of other services available and refer as necessary. This could include referrals to other members of our team (e.g. physiotherapy, occupational therapy), dieticians, speech and language therapy, or for hospice care (both inpatient and day services).
- We can provide advice about social, practical and financial issues.
- We aim to give you and your family time to talk about how you are feeling and help support you through what may be a very challenging time.

Patient Information

- We have a weekly multidisciplinary team (MDT) meeting where we can discuss any complex issues that may be affecting you with our doctors. They can offer advice, outpatient clinic appointments or home visits if required.
- Our job involves teaching others. Sometimes we may ask if we can bring students or other healthcare professionals along with us on our visits. We will always ask permission before visiting. We fully understand if you wish to decline and this will not affect your care.

Contact details

Palliative Care Team

Available: Monday to Friday, 8.30am to 4.30pm

Phone: 024 7696 4085

Useful telephone numbers

District nurse	0300 200 0011 (8am to 8pm)
Night nurses	07836 505097 (8pm to 8am)
Marie Curie Helper Support	08450 738698
Macmillan Cancer Support	08088 080000
Equipment collections	024 7678 5353
Coventry Myton Hospice	024 7684 1900
Warwick Myton Hospice	01926 492518
Oncology Ward University Hospital	024 7696 5525 024 7696 5528 024 7696 5531
Macmillan Citizens Advice Bureau	024 7625 2050

The Trust has access to interpreting and translation services. If you need this information in another language or format, please contact 024 7696 4085 and we will do our best to meet your needs.

The Trust operates a smoke free policy.

Patient Information

Did we get it right?

We would like you to tell us what you think about our services. This helps us make further improvements and recognise members of staff who provide a good service.

Have your say. Scan the QR code and on the webpage, search for Coventry Palliative Care Service or enter code 0089 to go to the feedback page for the service.



Document History

Department: Integrated Palliative Care
Updated: April 2025
Review: April 2028
Version: 1
Reference: HIC/LFT/3023/25