

## Dermatology Unit

# Rugby St Cross: Welcome to the Dermatology Unit

### Introduction

Welcome to the Dermatology Unit. We hope that during your period of treatment you find the following information useful:

### What do we do?

The nurses and doctors in the dermatology unit manage and run outpatients clinics seeing a variety of patients.

The doctors see patients referred by GPs and they manage patients with skin disease in follow up clinics. Skin surgery is also undertaken as a day case procedure.

The nursing staff work with the doctors in their clinics and also run their own clinics where they can deliver treatments and offer advice.

If you need to attend the department for treatment, we will do our best to be flexible and accommodate your needs. We would appreciate if you could arrive on time for appointments and contact the telephone number listed in this information leaflet if you are unable to attend.

**Please do not arrive more than 10 minutes before your appointment.**



## Patient Information

### **When are we open?**

The opening hours are as follows: Monday to Friday 8.00am to 5.30pm  
Telephone 01788 663249

Due to the fact that the telephone within the department is not always managed, there is an answerphone service which will be checked twice daily.

The above number should be used for any enquiries about your treatment or for clinical advice in order that you can talk to the nursing staff.

### **Who is the best person to contact?**

**Medication, prescription or result enquiries** should be made to our secretary Ellaine Hughes on 01788 663196 or Hayley Johnson on 01788 663208. Please note that if you require prescription renewals, a minimum of three working days' notice is required.

### **Appointment enquiries can be made as follows:**

**Follow up appointments:** Ring our secretaries on **01788 663196** or **01788663208**

**Minor Operations appointments:** Ring Hayley Johnson on **01788 663208**

**Clinical Advice and treatment enquiries,** contact the nursing staff on **01788 663249.**

**Please note** it is **not** advisable to come to the Unit without an appointment as it may not be possible for the nurses to see you.

The Trust has access to interpreting and translation services. If you need this information in another language or format, please contact us on 01788 663249 and we will do our best to meet your needs.

## Patient Information

The Trust operates a smoke free policy

To give feedback on this leaflet please email [feedback@uhcw.nhs.uk](mailto:feedback@uhcw.nhs.uk)

### Document History

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