

## Haematology

# Coventry Haemophilia Centre

### What is the Coventry Haemophilia Centre?

The Coventry Haemophilia Centre is a treatment centre for Inherited and Acquired bleeding disorders including Hemophilia, Von Willebrands Disease, the rarer bleeding disorders such as VII, X, XI and platelet disorders.

### The Haemophilia team

Dr Benjamin Bailiff – Haemophilia Centre Director

Sister Kathryn Marshall - Adult Haemophilia Clinical Nurse Specialist

Sister Joanne Smallman – Paediatric Haemophilia Clinical Nurse Specialist

Emma Meads – Haemophilia Data Manager

Sheila Oliver – Haemophilia Link Support Worker



### Where are we?

#### Ward 34

**From the main entrance** situated on the ground floor, take the lift to the third floor and continue along the corridor to the West Wing. Ward 34 is on the right. At the reception desk ask for the Haemophilia Unit.

**From the Women's and Children's entrance** (past the helipad and Meriden Hospital) situated on the first floor, take the lift to the third floor, Ward 34 is immediately on the left. Ask at the reception desk for the Haemophilia Unit.

**The haematology ward is 34.** There are opening visiting hours. Immediate family can visit any time of the day. **There are 3 childrens wards**, all have open visiting hours.



## Patient Information

### Contact Details

#### Ward 34 West Wing

3rd Floor

University Hospitals Coventry and Warwickshire (UHCW)

Clifford Bridge Road

Coventry CV2 2DX

Email: [joanne.smallman@uhcw.nhs.uk](mailto:joanne.smallman@uhcw.nhs.uk)

[kathryn.marshall@uhcw.nhs.uk](mailto:kathryn.marshall@uhcw.nhs.uk)

**In hours:** 8:30am - 4:30pm (Monday - Friday)

Contact the Haemophilia Nurses

**Haemophilia Office:** 02476 965394 or 02476 965336 Mobile: 0778 998 6705

Bleeps via Switchboard: 02476 964000 and ask for:

Kathryn Marshall: Bleep 4300

Joanne Smallman: Bleep 2670

**Haemophilia Data Manager Office:** 02476 965549

**Out of hours:** 4:30pm - 8:30am (Monday - Friday)

Weekends and Bank holidays

**Contact Ward 34:** 02476 965386 or 02476 965390

State nature of the bleed and your contact details, the on call haematologist will ring you back.

**Children** to attend **Children's Emergency Department**

**Adults** to attend **Emergency Department**

Haematologist will advise emergency staff regarding a treatment plan

### Services

**Services available at the Coventry Haemophilia Centre include:**

- Combined Haematology/Obstetrics clinics - birth plans
- Community liaison - GPs, Health Visitors
- Coordinate surgical procedures
- Consultant clinics - once monthly.  
Dr B Bailiff – second Monday AM  
Paediatric clinic – first Monday PM (alternate months)
- Contact 02476 965549 to change clinic appointment
- Emergency treatment
- Family screening
- Genetic counselling/Regional genetic services
- Haemtrack
- Home delivery of factor concentrates
- Home treatment/education
- Signposting to other services
- Interpreter/Advocacy support
- Nurse led clinics
- Registration - National (UKHCDO) and Local (Coventry) databases
- School/Nursery visits - residential trip advice
- Telephone advice

## Patient Information

### Associated Comprehensive Care Haemophilia Centres

**West Midlands Adult  
Comprehensive Centre**

Ground floor Cancer Centre  
Old Queen Elizabeth hospital  
Edgbaston  
Birmingham  
B15 2TH  
Telephone: 0121 627 2353

**Birmingham Children's  
Hospital Haemophilia  
Comprehensive Care**

Birmingham Children's Hospital  
NHS Trust  
Steelhouse lane  
Birmingham  
B4 6NH  
Telephone: 0121 333 9150

### Useful telephone numbers and websites

**Haemtrack** [www.mdsas.nhs.uk](http://www.mdsas.nhs.uk) Telephone: 0161 277 7917

**Healthcare at Home** [haemo@hah.co.uk](mailto:haemo@hah.co.uk) Telephone: 0870 241 6135

**World Federation of Haemophilia** [www.wfh.org](http://www.wfh.org)

**UKHCDO** [www.ukhcdo.org](http://www.ukhcdo.org)

**Haemophilia Society** <https://haemophilia.org.uk/> Telephone: 0207 939 0780

**Faith Centre UHCW** 02476 967515

**PALS Liaison UHCW** 02476 966061

**Immigration Services UHCW** 02476 965016

The Trust has access to interpreting and translation services. If you need this information in another language or format please contact 024 7696 5386 and we will do our best to meet your needs.

The Haemophilia team will be pleased to receive any comments or suggestions you would like to give in order that we may improve our service.

The Trust operates a smoke free policy.

### Document History

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