

Cancer Services

Information for you - Cancer Bereavement Services

When you have lost a loved one, it can be difficult to manage your rapidly changing emotions and to cope with your feelings. Some people find it useful to talk to others, whilst some feel they need time alone. The ward nurses or your clinical nurse specialist will be able to talk to you if required, and listed below are some sources of support and information that may be of help at this time.

If you have any questions about this information, please speak to the Cancer Information Specialist in the Cancer Information Centre or call 024 7696 6052.

The following information is available:

1. University Hospitals Coventry and Warwickshire produce a booklet 'Information and advice for **bereaved families and friends**' which is usually given out following a death. This booklet explains the process of obtaining the death certificate and the formal steps that are required after a death.
2. **Counselling services:** Some people find that after someone dies, they require extra support to deal with the emotions that arise. The ward nurse, Clinical Nurse Specialist or Cancer Information Specialist who cared for your relative or friend can talk this through with you. They may also refer you to a counselling service within the hospital or suggest that you contact a counsellor locally if this would help.



Patient Information

3. Support services: Support for those who have been bereaved is available in the community not only from friends and family but from charities, helplines, support groups and spiritual leaders. Some of these are listed in this leaflet.

Hospital Information contacts:

The Cancer Information Centre

The Centre is available to anyone affected by cancer and is open Monday to Friday 8am – 4pm. Telephone 024 7696 6052

Bereavement Office

The Bereavement Office is open Monday to Friday except Bank holidays 9.30am – 4pm. Telephone 02476 965834 / 02476 965838

Compassionate Communities

This team opens its doors to assist the dying, bereaved, and people needing a place for conversation and connection. Services are available to anyone over the age of 16.

Bereavement support groups happen at various locations across the area. Please contact 02476 965131 to access support. Please leave a message and a member of the team will get back to you.

Or email uhc-tr.compassionatecommunities@nhs.net

Local and National Information:

Age UK

An information and advice service for older people providing various local services

Coventry - 024 7623 1999

National - 0800 169 6565

Patient Information

Bereavement Advice Centre

A web and telephone-based service operating nationally to give support and information following a bereavement. They can register you on the bereavement register to prevent junk mail being sent to the deceased.

National Helpline 0800 634 9494 open from 9am – 5pm Monday to Friday

www.bereavementadvice.org/

Macmillan Citizens Advice Bureau

A free advice service for those with money, legal or other problems

Coventry, Nuneaton, Bedworth, and Rugby 02476 252050

e-mail: macmillan@coventrycab.org.uk

City Council's Bereavement Services

Information on how to arrange funerals, and answers on related questions
- ask for bereavement services

Coventry City Council - Telephone 024 7678 5486

Warwickshire District Council - Telephone 01926 410 410

CRUSE bereavement care

A counselling and support service for those bereaved.

Coventry and North Warwickshire area 024 7667 0714

Rugby branch 07714 586654

South Warwick 07730 216700

For other areas please call the helpline 0844 477 9400

The national helpline is open

9.30am – 5.00pm Monday and Friday

9.30am – 8.00pm Tuesday, Wednesday, and Thursday

www.crusebereavementcare.org.uk

Patient Information

Cancer information and Support

A team providing support and information for those affected by cancer

You can drop into a centre at:

University Hospital, Coventry 8.00am – 4.00pm (Monday to Friday)

Telephone: 024 7696 6052

Aylesford Unit, Warwick hospital 9.00am – 4.00pm (Monday to Thursday)

Telephone: 01926 495321 ext 8214

Rigby Unit, Stratford Hospital 9.00am – 4.00pm
(Wednesday to Friday)

Telephone: 01926 495321 ext. 5871

George Eliot Hospital, Nuneaton 8.30am – 4.30pm (Monday to Friday)

Telephone: 024 7615 3201

Macmillan support line 0808 808 00 00 Monday - Friday (9.00am – 8.00pm)

www.macmillan.org.uk

Samaritans

The Samaritans offers confidential non-judgmental emotional support for those experiencing distress or despair. Local branches offer a face-to-face service, or you can contact them by email, letter or the 24 hour helpline

Telephone: 08457 90 90 90

www.samaritans.org

The Trust has access to interpreting and translation services. If you need this information in another language or format, please contact 024 7696 6052 and we will do our best to meet your needs.

The Trust operates a smoke free policy.

Patient Information

Did we get it right?

We would like you to tell us what you think about our services. This helps us make further improvements and recognise members of staff who provide a good service.

Have your say. Scan the QR code or visit:

www.uhcw.nhs.uk/feedback



Document History	
Department:	Cancer Services
Contact:	26052
Updated:	January 2023
Review:	January 2025
Version:	7
Reference:	HIC/LFT/636/08