

Patient Information

Renal Services

Patient Directory

About this directory

The **Renal Service Patient Directory** has been designed for individuals who make use of Renal Services at University Hospitals NHS Trust Coventry & Warwickshire including the renal satellite units. The aim of this directory is to give individuals, their family and carers:

- Clear information on the role of each department within Renal Services.
- Contact details and availability information for each renal department.
- Information and education sources currently recommended by renal healthcare professionals and the Department of Health.
- Information to enable individuals to better manage their condition through access to information, education, healthcare professional guidance and advice.



Patient Information

Pre-Dialysis Nursing Team

Scope of Care

- Education regarding treatment options.
- Clinical reviews.
- Preparation/ planning of dialysis access.
- Referrals to Access, Transplantation, Social Work, Psychology Services & Day Case Unit.
- Anaemia management.
- Management of Supportive Care patients.
- Support & review of CAPD & Home Haemodialysis patients.
- Liaison with PCT teams.
- Advice, support & education for Health Care Professionals.

Contact

Phone: 024 7696 7786 (answer phone call back service)

Address:

Pre-dialysis Clinical Nurse Specialists
5th Floor, East Wing, next to Renal Dialysis Unit
University Hospitals NHS Trust
Clifford Bridge Road
Coventry
CV2 2DX

Availability

Monday - Friday 9.00am - 5.00pm: 024 7696 7786
Out of hours Emergency: 024 7696 8256 (Ward 50)

Groups

- Clinic
- HD
- PD
- Transplant
- Relatives

Patient Information

Renal Dietetics Team

Scope of Care

- The renal dietician specialises in assessing nutritional requirements and food intake to renal (kidney) patients.
- Individually tailored advice is provided based on blood results, whether a patient is receiving dialysis or not and medical condition.
- Dieticians work with patients who have kidney problems to keep them in the best nutritional status possible, in times of both health and illness.
- The renal dietician works to reduce or remove the risk of malnutrition.
- Renal diets are complex and require patient education.
- An experienced renal dietician is essential for the development of effective patient information relating to diet.
- The dietician works as part of the multidisciplinary team. This enables referrals to be made to other professionals (for example doctors, nurses, social workers and counsellors) who are involved with other aspects of patient care in order to achieve nutritional requirements.

Contact

Phone: 024 7696 6151

Address:

Renal Dietetics, 2nd Floor Rotunda
University Hospitals NHS Trust
Clifford Bridge Road
Coventry
CV2 2DX

Availability

Monday - Friday 9.00am - 5.00pm: 024 7696 6151
Out of hours Emergency: 024 7696 8256 (Ward 50)

Groups

- Clinic
- HD
- PD
- Transplant
- Relatives

Patient Information

Renal Research Team

Scope of Care

- Day-to-day management of clinical trial participants.
- Trial participant safety.
- Clinical trial/study appointments.
- Clinical trial/study recruitment.
- Clinical trial medication provision and advice.
- Clinical trial/study related queries.
- Research study co-ordination.
- Conducting research for patient benefit.

Contact

Phone: 024 7696 5101

Address:

Renal Research Offices, Opposite Ward 53
University Hospitals NHS Trust
Clifford Bridge Road
Coventry
CV2 2DX

Availability

Monday - Friday 9.00am - 5.00pm: 024 7696 5101
Out of hours Emergency: 024 7696 8256 (Ward 50)

Groups

- Clinic
- HD
- PD
- Transplant
- Relatives

Patient Information

Renal Ward

Scope of Care

- The 22 bedded ward provides the day-to-day care and management of renal in-patients.
- Provision of holistic care for all renal patients.
- Liaison with family and carers.
- In-patient admission for renal investigations and access surgery.
- Palliative care for renal patients.
- To promote independence and confidence in renal patients.
- Liaison with other healthcare professionals to ensure safe discharge from the ward and post discharge support as required.
- Emergency PD advice out of hours.

Contact:

Phone: 024 7696 8256

Address:

Ward 50,

University Hospitals NHS Trust

Clifford Bridge Road

Coventry

CV2 2DX

Availability

Monday - Friday 9.00am - 5.00pm: 024 7696 8256

Out of hours Emergency: 024 7696 8256 (Ward 50)

Groups

- Clinic
- HD
- PD
- Transplant
- Relatives

Patient Information

Haemodialysis (HD)

Scope of Care

- Day to day care, management and treatment of haemodialysis patients.
- Care of acute renal failure patients requiring haemodialysis.
- Care of home haemodialysis patients.
- Home haemodialysis training programme.
- Self care training for patients.
- Holiday dialysis organisation.
- Monthly blood review with patients for quality assurance.
- Plasmapheresis.
- Plasma Exchange.
- Haemodiafiltration.
- Emergency haemodialysis on-call cover.

Contact:

Phone: 024 7696 7777

Address:

Haemodialysis Unit, Fifth Floor
University Hospitals NHS Trust
Clifford Bridge Road
Coventry
CV2 2DX

Availability

Monday - Friday 9.00am -5.00pm: 024 7696 7777
Out of hours Emergency: 024 7696 8265 (Ward 50)

Main Unit

- UHCW

Satellite Units

- Nuneaton
- Rugby
- Stratford
- Whitnash
- Clay Lane

Patient Information

Peritoneal Dialysis (PD)

Scope of Care

- Day to day care, management and treatment of peritoneal dialysis patients.
- Training programme peritoneal dialysis and automated peritoneal dialysis self-care.
- Home visits to peritoneal dialysis patients.
- Provision of assisted peritoneal dialysis.
- Holiday dialysis organisation.
- Monthly blood review with patients for quality assurance.
- Maintenance of peritoneal dialysis during in-patient stays.

Contact:

Phone: 024 7696 8308

Address:

CAPD Fifth floor East Wing, opposite Ward 50
University Hospitals NHS Trust
Clifford Bridge Road
Coventry
CV2 2DX

Availability

Monday - Friday 9.00am - 5.00pm: 024 7696 8308
Out of hours Emergency: 024 7696 8265 (Ward 50)

Groups

- PD
- Clinic
- Relatives

Patient Information

Transplant Team

Scope of Care

- Day to day care, management and treatment of patients on the transplant list, awaiting live donor transplantation and post-transplantation.
- The preparation of live donors progressing to kidney donation surgery.
- Care of both donor and recipient treated for antibody incompatible transplantation.
- Follow-up care of transplant recipients.
- Follow up care of transplant donors.
- Emergency on-call cover for transplantations.
- Patient's education regarding transplantation.
- Promotion of transplantation to the public.

Contact: (New referrals by consultant only)

Current Patients Phone: 024 7696 7744 / 7750 / 7790

Address:

Renal Transplant Team, Fifth Floor East Wing
University Hospitals NHS Trust
Clifford Bridge Road
Coventry
CV2 2DX

Availability

Monday - Friday 9.00am - 5.00pm: 024 7696 7750

Out of hours Emergency: 024 7696 8265

Groups

- Transplant
- Donors
- Relatives
- HD
- PD
- Clinic

Patient Information

Renal Access Team

Scope of care

Ensure patients are entered onto the correct access pathway following referral to the team.

To support patients through their chosen access journey

- Facilitate Access clinics
- List patients for their access procedures
- List patients for their renal biopsies
- Arrange and list patients for their fistulogram/plasty procedures
- Arrange for patients to be assessed and prepared for their procedures by attending anaesthetic reviews and pre op.
- Ensure patients fistulas are monitored for maturation
- Escalate any access/fistula problems
- Ensure access surveillance maintained
- Arrange for fistula/graft salvage

Liase with

Patients and relatives/carers

Haemodialysis staff

RNS team

Transplant team

Ward 50

Renal Day Case unit

PD department

Radiology

Contact

Pat Cain- Renal Access Nurse 02476 96 8307

Mel Allton/Matt Baggot- access and Transplant Admin Support: 02476 96 7778

Address

Renal Access Team

5th Floor, East Wing, Next to Renal Dialysis Unit

University Hospitals NHS Trust

Clifford Bridge Road

Coventry

CV2 2DX

Availability

Pat Cain- 7am-19.00 Monday and Tuesday, 8-16.00 Thursday and Friday

Administration Team Office Hours 8am-16.30

Patient Information

Renal Clinical Psychology

Scope of Care

The Clinical Psychologist offers psychological assessment and intervention for renal patients, their carers and families, who have difficulties in the psychological adjustment to illness, or significant and sustained distress arising from illness, including:

- Anxiety
- Depression
- Specific phobias
- Trauma reactions
- Difficulties in adjusting to and coping with care regimes and treatments
- Associated behavioural and habit problems
- Assessment of difficulties, followed by signposting to appropriate services, advice to individual or team, and in some cases one-to-one psychological intervention
- In addition, clinical supervision, consultation, and training is provided for direct care staff, as well as conducting research, audit and service evaluation.

Contact: Referral by consultant or nurse specialist

Address:

Renal Clinical Psychologist
Renal Unit, Fifth Floor East Wing
University Hospitals NHS Trust
Clifford Bridge Road
Coventry
CV2 2DX

Availability

Referral only: 1 hour appointments available on Mon, Tue or Wed.
Out of hours Emergency: 024 7696 8256 (Ward 50)

Groups

- Clinic
- HD
- PD
- Transplant
- Relatives

Patient Information

Renal Social Work

Scope of Care

- Hospital discharge planning.
- Benefits and finance.
- Grants and charities.
- Holiday grants.
- Referrals to Community Occupational therapists for aids and adaptations.
- Help at home with personal care, meals on wheels and personal alarm service.
- Residential and nursing home care.
- Vulnerable adult protection.
- Liaison with housing departments.

Contact:

Phone: 024 7696 8263 or 024 7696 8302

Address:

Renal Social Worker, Renal Services Department
University Hospitals NHS Trust
Clifford Bridge Road
Coventry
CV2 2DX

Availability

Monday - Friday 9.00am - 5.00pm: 024 7696 8263 or 024 7696 8302

Out of hours Emergency:

- Social Services START Hospital Team 024 7696 5600
- Social Services START Community Team 024 7683 3003

Groups

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Patient Information

Renal Day Unit

Scope of Care

- Blood Tests
- Intravenous Iron Therapy.
- Minor Procedures
- Blood transfusions.
- Vascular catheter insertions.
- Vascular catheter removals.
- Maintenance of vascular access, including Urokinase infusions.
- Renal & Transplant Biopsies
- Renal Angiograms
- Intravenous medication administration.

Contact:

Phone: 024 7696 7703

Address:

Renal Day Unit, Ward 50A
University Hospitals NHS Trust
Clifford Bridge Road
Coventry
CV2 2DX

Availability

Monday - Friday 9.00am -5.00pm: 024 7696 7703
Out of hours Emergency: 024 7696 8256 (Ward 50)

Groups

- Clinic
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- Transplant

Patient Information

Haemodialysis Satellite Units

Coventry University Hospitals Main Unit: see Haemodialysis page

Nuneaton:

Phone: 024 7686 5692

Address:

Lucy Dean Dialysis Unit
George Elliot Hospital NHS Trust
Nuneaton
CV10 7DJ

Out of Hours Emergency: 024 7696 8256 (Ward 50)

Rugby:

Phone: 01788 545236

Address:

Ash Dialysis Unit
Hospital of St Cross, Rugby
Barby Road
Rugby
CV22 5PX

Out of Hours Emergency: 024 7696 8256 (Ward 50)

Stratford Upon Avon:

Phone: 01789 264192

Address:

Stratford upon Avon Dialysis Unit
Stratford Hospital
Arden Street
Stratford upon Avon
CV37 6NX

Out of Hours Emergency: 024 7696 8256 (Ward 50)

Whitnash:

Phone: 01926 470309

Address:

The Whitnash Satellite Renal Unit
Heathcote Lane
Heathcote
Leamington Spa
CV34 6SR

Out of Hours Emergency: 024 7696 8256 (Ward 50)

Patient Information

Clay Lane

Phone: 024764592

Address:

Clay Lane Medical Centre (Floor 1)

5 Clay Lane

COVENTRY

CV2 4LI

Out of Hours Emergency: 024 7696 8256 (Ward 50)

Renal Consultants & Secretaries

Dr Waqar Ayub

Dr Simon Fletcher

Professor Krishnan Nithya

Dr Daniel Ford

Dr Rizwan Hamer

Dr Andrew Short

Dr Andy Stein

Dr Roshini Rathore

Dr Hemali Kanji

Dr Jyothi Kondlapudi

Dr Krishna Appunu

Dr Sophia Anastassiadou

Dr Senti Baladurai

Dr Sarah Grieve

Patient Information

Consultant Secretaries:

Patricia Jackson 02476968287

Leslie Bradshaw 02476968290

Contact

Address:

Renal Secretaries, Fifth Floor, West Wing
University Hospitals NHS Trust
Clifford Bridge Road
Coventry
CV2 2DX

Availability

Monday - Friday 9.00am - 5.00pm

Groups

- Clinic
- HD
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- Relatives

Modern Matron

Karen Timothy 024 7696 8265

Patient Information

Local Kidney Patients Association

Scope of Care

- Walsgrave Hospital Kidney Patient's Association (WHKPA) is a support group for
- renal patients and their family, carers and friends, to give support and a listening ear to people who have discovered that they have kidney problems.
- A friendly chat with people going through similar experiences, so that the patient does not feel on their own.
- Ideas and information to help people to help themselves to live with a lifelong problem.
- Opportunities to socialise go on outings and attend events with new found friends.
- Please see page 1 of the Kidney Kourier for further useful contacts

Contact

E-mail: info@WHKPA.org.uk

Phone: 024 7638 4061 Mrs Vivien Dodds, Secretary

Address:

51 Magyar Crescent

Nuneaton

CV11 4SQ

Charity Commission Registration Number 508587

Patient Information

Renal Websites

Patient Associations

www.patients-association.com Renal Patients Association

www.britishkidney-pa.co.uk British Kidney Patients association

www.aakp.org American Kidney Patients Association

Patient Blood Results

www.renalpatientview.org Renal Patient View

Renal Information Sites

www.nkrf.org.uk Kidney Research UK

www.edren.org Edinburgh Renal Unit

<http://www.idotourisme.com/le-guide-eurodial/> Eurodial Guide to Dialysis Centres

www.globaldialysis.com Global Guide to Dialysis Centres

www.kidney.org.uk UK National Kidney Federation

www.kidneypatientguide.org.uk Kidney Patient Guide

www.kidneyresearchuk.org Kidney Research UK

www.kidneywise.org Kidney Wise American Site

www.nephron.com The Nephron Information Centre

www.renalinfo.com Baxter Renal Information Site

www.renalpatients.co.uk Royal Cornwall Hospitals Units (Diet section)

Renal Diet & Nutrition Sites

www.davita.com Kidney Disease & Dialysis Information (Extra Links)

www.kidneypatientguide.org.uk Kidney Patient Guide Diet Section

www.kidney.org.au Kidney Health Australia, Diet Section

Transplantation

www.argonet.co.uk/body British Organ Donor Society

www.uktransplant.org.uk NHS Organ Donation Register

Discussion & Support Groups

[NKF Talkline](#) National Kidney Federation Discussion Board

www.kidneypatientguide.org.uk/site/BB.php Kidney Patients Guide Online Forum

www.renalinfo.com Baxter Renal Information Patient Forum Site

Other Conditions

www.diabetes.org.uk Diabetes UK

www.bhf.org.uk British Heart Foundation

www.nras.org.uk National Rheumatoid Arthritis Society UK

www.pkdcharity.co.uk/index Polycystic Kidney Disease Charity

Patient Information

Notes

This document has been produced by a multi-professional and patient Action Research Group at University Hospitals Coventry & Warwickshire NHS Trust.
Contact Number: 024 7696 5101 (Nurse Researcher, Kate McCarthy)

The Trust has access to interpreting and translation services. If you need this information in another language or format please contact 024 7696 8256 and we will do our best to meet your needs.

The Trust operates a smoke free policy

Document History

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Department	Renal Services
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