

## Trust-wide

# Transport

The following is a list of alternative means of getting to the hospital where a temporary or permanent illness, disability or mobility problem makes it difficult to use public transport.

## Beeline Transport

Beeline Community Transport are a registered charity with a team of volunteer drivers who use their own cars to provide a door-to-door transport service to hospitals, clinics, doctors, dentists, and other essential health services.

**This service is for residents who live in North Warwickshire or people who are registered with a North Warwickshire GP.**

**Cost:** Minimum 3 days' notice. Admin charge of £2.50, 45p per mile.

**Address:** Partnership Centre, Coleshill Road, Atherstone, Warwickshire CV9 1BN

### Contact details:

Telephone: 01827 717074

Monday to Friday, 9am to 1pm



## Patient Information

### **Rural Wheels**

A voluntary transport service. Drivers use own vehicles to take people to hospital and other medical appointments.

**Cost:** Prefer 3 days' notice, 45p per mile

**Area covered:** Byfield

**Contact details:**

Helen: 01327 260619

Bob Smith: 07791 438043

### **Medi-Car Transport Service**

A community transport service operated by the volunteer centre Nuneaton and Bedworth. Drivers are all volunteers using their own vehicles.

Transport is provided to hospitals, doctor's surgeries, clinics, dentists, or any medically related journey.

**This service is for people who pay council tax to Nuneaton and Bedworth Council who have appointments arranged.**

**Cost:** Prefer minimum 2 days' notice. Admin charge: £3.00, 45p per mile.

**Area covered:** Nuneaton and Bedworth

**Contact details:**

Telephone: 024 7664 0088

Monday to Friday, 9.30am to 12.30pm

## Patient Information

### **Stratford community car scheme**

This scheme is for medical appointments for people of all age groups that have a genuine need for transport to essential appointments at:

- Hospitals
- Doctors
- Dentists
- Opticians
- Visiting close relatives in hospital

**Cost:** Minimum 3 days' notice. Admin fee £3.00, 45p per mile

**Area covered:** Stratford upon Avon District

#### **Contact details:**

Telephone: 01789 262889

Monday to Friday, 9.30am to 3.30pm

### **DACT (Daventry Area Community Transport)**

This car scheme is available to people over 65 or those who have mobility problems.

A volunteer driver picks you up from your home to take you to your hospital, health centre, optician, or dentist appointment. They wait with you and bring you back, offering assistance when needed. You can also bring an escort with you.

**Cost:** Admin fee £4.50, 50p per mile. No annual membership fees.

**Area Covered:** Daventry district

**Address:** The Abbey, Market Square, Daventry, Northants, NN11 4XG

#### **Contact details:**

Telephone: 01327 701665

Monday to Friday, 9am to 5pm

[www.dact.uk.com](http://www.dact.uk.com) Charity No: 1170448

## Patient Information

### **Ring and Ride**

Door to door minibus service for anyone having difficulty travelling on public transport. You must register before use.

Contact by phone for more details.

**They do not provide transport for hospital appointments, but will cater for hospital visiting.**

**Area covered:** Coventry

#### **Contact details:**

Telephone: 0333 0066024

This number takes you to the Birmingham office. Packs are sent out to you so you can register with the scheme.

### **Patient Transport Services**

Hospital non-emergency transport is only provided if you have a medical need that stops you from using public or private transport.

If you think you meet the eligibility criteria, you need to contact the West Midlands Ambulance Service at least **2 weeks before** your appointment.

They will ask for:

- Personal details
- NHS number
- Appointment letter details

#### **Contact details:**

Telephone 01926 310312 to book transport

You might have to stay on the line for quite a while before your call is answered as the operators are busy.

**Check with clinic** - follow-up appointments might be booked for you by clinic staff.

## Patient Information

### **Phoenix Private Ambulance service**

Patient transport ambulances based in Leamington Spa

- Transfers to and from hospital outpatient appointments
- Transfers to or discharges from hospitals
- Moves to and from care, retirement or nursing homes
- Local and long distance disabled and patient transport nationwide

Areas covered: Ambulances based at Warwick Hospital

#### **Contact details:**

Telephone 01926 403359, 8am to 8pm

Visit [www.phoenix-ambulance.co.uk](http://www.phoenix-ambulance.co.uk) for a list of charges.

### **Coventry Age UK**

#### **Helping hand service**

This is a service for the over 50's. The home assistants will help you to get out and about either on public transport or in the home assistant's car. They will accompany you to appointments (hospital, doctor, dentist or to see friends and relatives)

You need to register with Age UK and give as much notice as possible.

Cost: There is a charge £19 per hour plus 70p per mile.

#### **Address:**

Age UK Coventry  
7 Warwick Row, Coventry  
CV1 1EX

#### **Contact details:**

Telephone: 024 7625 8228, 9.30am to 3pm

## Patient Information

The Trust has access to interpreting and translation services. If you need this information in another language or format, please contact us on 024 7696 4000 and we will do our best to meet your needs.

The Trust operates a smoke free policy.

### Did we get it right?

We would like you to tell us what you think about our services. This helps us make further improvements and recognise members of staff who provide a good service.

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[www.uhcw.nhs.uk/feedback](http://www.uhcw.nhs.uk/feedback)



#### Document History

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