

Trust-wide

Transport

The following is a list of alternative means of getting to the hospital where a temporary or permanent illness, disability or mobility problem makes it difficult to use public transport.

Beeline Transport

Beeline Community Transport are a registered charity with a team of volunteer drivers who use their own cars to provide a door-to-door transport service to hospitals, clinics, doctors, dentists, and other essential health services.

This service is for residents who live in North Warwickshire or people who are registered with a North Warwickshire GP

Cost: Minimum 3 days' notice. Admin charge of £2.50, 45p per mile.

Address: Partnership Centre, Coleshill Road, Atherstone, Warwickshire CV9 1BN

Contact details:

Telephone: 01827 717074

Monday to Friday, 9am - 1pm



Patient Information

Rural Wheels

A voluntary transport service. Drivers use own vehicles to take people to hospital and other medical appointments.

Cost: Prefer 3 days' notice, 45p per mile

Area covered: Daventry

Contact details:

Helen 01327 260619

Bob Smith: 07791 438043

Medi-Car Transport Service

A community transport service operated by the volunteer centre Nuneaton & Bedworth. Drivers are all volunteers using their own vehicles.

Transport is provided to hospitals, doctor's surgeries, clinics, dentists, or any medically related journey.

This service is for people who pay council tax to Nuneaton & Bedworth Council who have appointments arranged.

Cost: Prefer minimum 2 days' notice. Admin charge: £3.00, 45p per mile.

Area covered: Nuneaton and Bedworth

Contact details:

Telephone: 024 7664 0088

Monday to Friday, 9.30am - 12.30pm

Patient Information

Stratford community car scheme

This scheme is for medical appointments for people of all age groups that have a genuine need for transport to essential appointments at:

- Hospitals
- Doctors
- Dentists
- Opticians
- Visiting close relatives in hospital

Cost: Minimum three days' notice. Admin fee £3.00, 45p per mile

Area covered: Stratford upon Avon District

Contact details:

Telephone: 01789 262889

Monday to Friday, 9.30am to 3.30pm

Ring and Ride

Door to door minibus service for anyone having difficulty travelling on public transport. You must register before use.

Contact by phone for more details.

They do not provide transport for hospital appointments, but will cater for hospital visiting.

Area covered: Coventry

Contact details:

Telephone: 0333 0066024

This number takes you to the Birmingham office. Packs are sent out to you so you can register with the scheme.

Patient Information

Patient Transport Services

Hospital non-emergency transport is only provided if you have a medical need that stops you from using public or private transport.

If you think you meet the eligibility criteria, you need to contact the West Midlands Ambulance Service at least **2 weeks before** your appointment.

They will ask for:

- Personal details
- NHS number
- Appointment letter details

Contact details:

Telephone 01926 310312 to book transport

You might have to stay on the line for quite a while before your call is answered as the operators are busy.

Check with clinic - follow-up appointments might be booked for you by clinic staff.

Phoenix Private Ambulance service

Patient transport ambulances based in Leamington Spa

- Transfers to and from hospital outpatient appointments
- Transfers to or discharges from hospitals
- Moves to and from care, retirement or nursing homes
- Local and long distance disabled and patient transport nationwide

Areas covered: Ambulances based at Warwick Hospital

Contact details:

Telephone 01926 403359, 8am to 8pm

Visit www.phoenix-ambulance.co.uk for a list of charges.

Patient Information

Coventry Age UK

Helping hand service

This is a service for the over 50's. The home assistants will help you to get out and about either on public transport or in the home assistant's car they will accompany you to appointments (hospital, doctor, dentist or to see friends and relatives)

You need to register with Age UK and give as much notice as possible.

Cost: There is a charge £19 per hour plus 70p per mile

Address:

Age UK Coventry
7 Warwick Row, Coventry
CV1 1EX

Contact details:

Telephone: 024 7625 8228
(9.30am-3pm)

The Trust has access to interpreting and translation services. If you need this information in another language or format, please contact us on 024 7696 4000 and we will do our best to meet your needs.

The Trust operates a smoke free policy.

To give feedback on this leaflet, please email feedback@uhcw.nhs.uk

Document History

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