

Neurology

Welcome to Ward 42

Introduction

We are a 36 bedded ward comprising 24 acute neurological patients and 12 neuro-rehabilitation patients.

Team Members

Ward Manager: TBC

Clinical ward sisters: Rachel Sawyer

Katie Jones

Marichelle Bermudez

Tinu Mathew

Catherine Theuri

Neurology consultants:	Dr Allroggen	Dr Shehu
	Dr Arun	Dr Teare
	Dr Pye	Dr Strens
	Dr Thomas	Dr Lindahl
	Dr Samra	Dr Adab

Neuro-rehabilitation consultant: Mr Badwan

Visiting times

Monday to Friday 3.00 - 4.00pm and 6.30 - 8.00pm

Saturday & Sunday (and Bank holidays) 11:00am – 20:00



Patient Information

Sharing information

Please remember we are a very busy ward but the nurses will try to keep you and your relatives informed as much as possible. If your next of kin would like to speak to a consultant, doctor or therapist please contact the ward or liaise with the staff when visiting and we will try and make suitable arrangements.

Essential Items that you need to bring into hospital for your stay

You will need:

- Basic toiletries, including: soap, flannel, toothbrush, toothpaste, hairbrush/comb, shampoo;
- Suitable slippers/footwear;
- Pyjamas or nightdress, dressing gown and a small collection of suitable day clothes.

Property

Please avoid bringing any valuables into hospital. If you do have any property of value then please let one of the nursing staff know so that arrangements can be made to put the item into the hospital safe. Any property is kept at the patient's own risk.

Meal times

We have protected meal times on the ward. This allows staff to ensure patients get their meals and also provide assistance to anyone that needs it. If you require assistance and would like a relative to assist with this, then please liaise with the nursing staff as this can be discussed. The hospital also offers a selection of different menus; please ask the nursing staff if you would like to access them.

Meal times are: Breakfast:	8.00am - 9.00am
Lunch:	12noon - 1.00pm
Tea:	5.00pm - 6.00pm

Patient Information

Discharge

Your discharge date and details will be discussed with you from admission. If you require support for a prompt and safe discharge this needs to be highlighted as soon as possible to ensure the correct discharge agencies can be involved.

Neuro-Rehabilitation

As part of your ongoing rehabilitation you may be transferred to other rehabilitation or behavioural units (dependant on your need) there are several in the area, including Leamington, Northampton and Birmingham. The most suitable unit will be discussed with you and the neuro-rehabilitation consultant.

You will be seen by therapists as part of your rehabilitation and goal planning meetings will be held to discuss your on going progress. Relatives will be invited to attend these meetings.

House-keeping

- Flowers are not allowed on the ward;
- Only two visitors to a bed please;
- We discourage bringing young children and babies onto the ward;
- During your stay you will be cared for by both nursing and medical students. If you have any concerns about this then please speak to the nurse in charge;
- Please wash / gel your hands when entering and leaving the ward.

Complaints

If there is any aspect of your care that you or your relatives are unhappy about, please let us know as soon as possible. The ward manager is more than happy to speak to you.

However if you would prefer to speak **the Patient Advice and Liaison Service (PALS)**, who are not directly involved in your care, please contact the number below.

Patient Information

Patient Advice and Liason Service (PALS)

A patient advisor can be contacted on 0800 0284 203 freephone.

Ward Contact Numbers

Area 1: 024 7696 7798

Area 2: 024 7696 7796

Area 4: 024 7696 7802

Clinical Nurse Specialists

Ward 42 has access to Clinical Nurse Specialists in Parkinson's Disease, Epilepsy, Multiple Sclerosis and Headache. Please feel free to ask nursing staff for contact numbers.

If you have any recommendations about how we can improve our services please complete our Impressions survey; these can be found on the ward or at the entrance of the hospital. Alternatively you can visit www.uhcw.nhs.uk.

The Trust has access to interpreting and translation services. If you need this information in another language or format please contact 024 7696 7798 and we will do our best to meet your needs.

The Trust operates a smoke free policy

Document History

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