

Obstetrics and Gynaecology

Admissions to the Emergency Gynaecology Unit (EGU)

Welcome to the Emergency Gynaecology Unit.

The EGU is a department that provides 24 hour emergency care and works under the 4 hour target set out by the Department of Health (DoH) where we will aim to see; treat and either admit or discharge patients within 4 hours.

When you arrive in the unit you will be triaged by a member of the nursing team. Please be aware that patients are prioritised according to clinical need rather than their arrival time. Some patients can be seen by our Advanced Nurse Practitioner or Clinical Nurse Specialists, others will be seen by a doctor. If you arrive by ambulance this does not necessarily mean you will be treated immediately and you may be asked to sit in the waiting area.

There may be a long delay at times to see the clinical staff; the nursing staff will keep you informed of any delays.

The staff in the EGU will consist of Support Workers, Staff Nurses, Clinical Nurse Specialists, an Advanced Nurse Practitioner and a number of doctors at different grades. There is a Consultant on call and if you see one of the junior members of the team they may wish to discuss your case with the Consultant on call for the day.

Certain tests and examinations are often undertaken by the medical and nursing staff during your attendance to help diagnose and treat your problem.

Patient Information

You may have some or all of the following during your visit, depending on your individual case and symptoms.

Examinations may include:

- Abdominal
- Vaginal using a speculum

Tests may include:

- Vaginal swabs including a test for Chlamydia
- Urine sample, including a pregnancy test
- Blood test
- Ultrasound scan (vaginal and/or abdominal)

If you do not want any of the examinations or tests please discuss this with the doctor or nurse, however a full diagnosis may not then be possible.

It may take a few days for the results of the swabs, urine or blood tests to be available. If any of these test results require treatment then you will be contacted either by a letter or a telephone call.

Please make sure that you provide the staff with a reliable contact telephone number before you leave.

If you require an ultrasound scan we will try to do this during your visit.

However this may not always be possible especially if your visit is out of clinic hours because of the special skills required. It may be necessary to ask you to return for your scan on another day.

You will only be kept in hospital if it is necessary for the diagnosis and treatment of your condition.

Patient Information

If you have any concerns or questions during your visit please speak to the nursing staff on duty.

Emergency Gynaecology Unit: 024 7696 7000

Emergency Gynae nurse manager:	Anna Rudkin
Advanced Nurse Practitioner:	Rachel Meadows
Clinical Nurse Specialists:	Vicki Castle and Mandi Kirkman
Nursing sister:	Eve Jarrard

The Trust has access to interpreting and translation services. If you need this information in another language or format, we will do our best to meet your needs. Please contact Sue Harrington on 024 7696 7000.

The Trust operates a smoke free policy.

To give feedback on this leaflet please email feedback@uhcw.nhs.uk

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