

Maternity

Mum plus one

Congratulations on the birth of your baby. UHCW recognises this is both an exciting and emotional time.

We understand that you may wish your partner or a relative to stay with you overnight on ward 25. We welcome the support that your partner gives to you.

To ensure safety, maintain privacy and promote dignity and respect to all our new mothers, we'd appreciate it if you could take a few moments to read the following.

If you would like to stay with your partner/relative, we request:

- You wash your hands regularly and use the hand gel provided.
- Only one adult partner/family member may stay on ward 25 overnight and throughout the day. We request that all other visitors please respect the 7pm - 8pm visiting time.
- There is limited space around the bedside. Staff will need access to your partner and new baby.

Please unpack your belongings into the locker provided and return bags and suitcases to your car. This will leave the floor space clear.

- You must remain fully dressed at all times.
- You should not share the bed with your partner/relative. You will be provided with a chair.
- Please do not lie on empty beds.
- You can assist your partner/relative in baby care by collecting her meals



Patient Information

and refreshments if she wishes. If you need any help, please ask.

- You are welcome to use the visitor's toilet, but you will have to return home to wash or shower. We cannot offer you any food, refreshments, or bedding.

Food

Meals and refreshments are available in the cafes and restaurants in the:

- West Wing Reception on the first floor
- Main Reception on the ground floor

Hot food is served in the main canteen on the ground floor. Opening times are:

- 8am -11am
- 12pm - 4pm
- 5pm - 7.30pm

The main canteen doors shut at 8pm. Food is available from a vending machine from 7pm until 7am.

Noise

Ward 25 is a very busy ward 24 hours a day. We would request that you keep noise to a minimum.

Parking charges

If you choose to stay overnight, on ward 25 you will still be liable for the car parking charges.

Personal items

Personal items and belongings are left at your own risk

Patient Information

Zero-tolerance policy towards abuse

UHCW NHS Trust operates a zero-tolerance policy towards abuse of their staff. There may be some circumstances where the mum plus one service may not be able to be offered. If you are asked to leave we would appreciate that you would do so when asked.

More information

If you have any questions or concerns, please speak to the midwife in charge.

If you would like to speak to a Supervisor of Midwives about any aspect of your care, you can contact one via the main switch board on 024 7696 4000.

The Trust has access to interpreting and translation services. If you need this information in another language or format, please ask staff and we will do our best to meet your needs.

The Trust operates a smoke-free policy.

Did we get it right?

We would like you to tell us what you think about our services. This helps us make further improvements and recognise members of staff who provide a good service.

Have your say. Scan the QR code or visit:

www.uhcw.nhs.uk/feedback



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