



Patient & Public Involvement & Engagement Strategic Plan

2023 - 2026









# Welcome to our Patient & Public Involvement & Engagement Strategic Plan

### **Our Vision**

Improving research through meaningful and timely Patient and Public Involvement and Engagement

# **Our Mission**

To work in partnership with our patients and the public to ensure all research is visible, patient-centred and rooted in our communities

Produced in consultation with our Research Champions and Patient and Public Research Advisory Group (PPRAG), this document outlines our vision, mission and strategic plan for Patient & Public Involvement & Engagement (also known as PPIE) in Research and Development (R&D) at University Hospitals Coventry and Warwickshire NHS Trust (UHCW) from 2023 – 2026.

This strategic plan aligns with the UHCW Research and Development Strategy (1) and the UHCW Patient and Public Involvement Strategy (2) and uses the UK Standards for Public Involvement (3) and NIHR INCLUDE Guidance (4) to determine key aims and objectives.



# Introduction

#### What is Patient and Public Involvement and Engagement in Research?

#### **Patient and Public Involvement**

As well as taking part in research as a participant, either as a patient or a healthy volunteer (known as participation), patients and the public can also get involved in research through Patient and Public Involvement (also known as PPI).

Patient and Public Involvement is where patients and the public are actively involved in research projects or in research organisations.

Involvement can take place in a variety of ways, including:

- Being a public co-applicant on a funding application.
- Co-designing or co-producing research.
- Reviewing research documents and commenting on them.
- Offering advice from a patient or public perspective as part of a project steering group.

Other terms may be used to describe Patient and Public Involvement, such as Public Involvement, Service User Involvement and Experts by Experience.

#### **Patient and Public Engagement**

To raise awareness of research and research studies, we undertake Patient and Public Engagement (also known ask PPE), where information and knowledge about research is provided and disseminated. This includes:

- Open days and external events where patients and the public are invited to find out about research.
- Sharing information about research through the media (e.g. television, newspapers) and social media.
- Sharing the findings of a research study to research participants or members of the public.

Together, these activities are known as Patient and Public Involvement and Engagement.

#### Why is Patient and Public Involvement and Engagement important?

Although Patient and Public Involvement and Patient and Public Engagement activities are different, they are both important to ensuring that research is successful.

Involving patients and the public throughout the research process helps the research to be more patient-centric, increases the relevance to patients and the public, improves the quality of the research and the credibility of the results. Patients and the public have a different perspective from the rest of the research team and bring their lived-experience to the research.

**Engaging** with patients and the public ensures that they are aware of research and the impact that it has, and the different ways in which they can get involved in research (including as research participants and through Patient and Public Involvement).

## **Our Aims**

We will strengthen and expand our existing Patient and Public Involvement and Engagement work in research to:

- Increase visibility of research, including Patient and Public Involvement opportunities, amongst patients and the public, especially in underserved communities.
- Build and maintain mutually beneficial relationships with communities, including underserved communities, by identifying and breaking-down barriers to research involvement, engagement and participation.
- 3) Ensure our Patient and Public Involvement representatives reflect the diverse communities that we serve.

- 4) Increase confidence in Patient and Public Involvement and Engagement amongst researchers, staff, patients and the public, through training, support and learning from our own experiences and the experiences of others.
- 5) Embed Patient and Public Involvement and Engagement throughout our research infrastructure, ensuring the patient voice is heard at every level, including within the new Institutes for Excellence and through the NIHR Participant in Research Experience Survey (PRES).

# **Our Objectives**

- Establish a Steering Group, including patient and public representatives, to monitor delivery of the Strategic Plan and advise on Patient and Public Involvement and Engagement (deadline Q3 2023/24).
- 2) Establish baseline demographics of Patient and Public Involvement representatives and PRES respondents to identify underserved groups and areas of focus (deadline Q3 2023/24).
- 3) Complete a scoping exercise of Patient Involvement Networks and Community Groups to identify engagement opportunities (deadline Q4 2023/24).
- 4) Engage with one new Patient Involvement Network/Community Group each year, to identify potential barriers for their members to be involved, participate and engage with research and develop a mutually beneficial relationship (deadline start in Q1 2024/25).
- 5) Achieve an annual increase of 10% for PRES responses (deadline Q4 2025/26)

- 6) Develop and implement Patient and Public Involvement and Engagement training programmes for researchers, staff, patients and the public, to build confidence, raise awareness of the UK Standards for Public Involvement and share best practice (deadline Q2 2024/25).
- Develop and implement a process for reporting the impact of Patient and Public Involvement, with all Patient and Public Involvement contributors receiving feedback on the impact of their involvement (deadline Q4 2025/26).
- 8) Develop and implement a process for gathering and responding to feedback from Patient and Public Involvement representatives and researchers on their Patient and Public Involvement experience (deadline Q4 2023/24).
- Contribute to at least one regional or national Patient and Public Involvement and Engagement project or initiative each year, to share expertise, experience and resources (deadline – start Q3 2023/24).

# **Monitoring Progress**

To ensure that we are on track to achieving our vision, an action plan will be developed to support implementation of the Patient and Public Involvement and Engagement Strategic Plan.

This action plan will be regularly reviewed and monitored by the Patient and Public Involvement in Research Steering Group.

An annual report detailing the progress of the action plan delivery, including any barriers, will be reported to the R&D Strategy Committee. This report will also include details of any Patient and Public Involvement and Engagement activity undertaken.



## References

Our PPIE Strategic Plan and action plan align with the following documents:

- Research and Development Strategy 2022-2026, University Hospitals Coventry and Warwickshire NHS Trust
- Patient and Public Involvement Policy 2021-2024, University Hospitals Coventry and Warwickshire NHS Trust
- 3) UK Standards for Public Involvement, November 2019, UK Public Involvement Standards Development Partnership
- 4) INCLUDE Guidance, July 2020, National Institute for Health and Care Research (NIHR)

