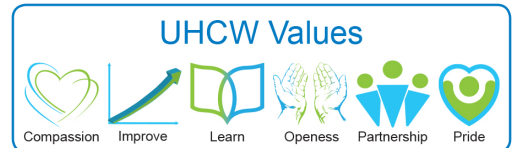


Welcome to Ward 1

'Looking After You'

December 2017



Ward Manager

Hello my name is Debbie Jakeman, I am your Ward Manager

We look after patients with various conditions but Ward 1 specialises in Endocrinology care. We care for both men and women on the ward in 4 or 6 bedded single sex bays. Each bay has its own bathroom. Each ward also has some single rooms, allocated on clinical need, each with ensuite facilities.



Matron

Hello my name is Helen Jones, I am your Modern Matron

Just a few basic things to remember

- Before entering a bay or side room please wash your hands and / or apply alcohol hand gel from a dispenser
- Meal times are protected and take place about 8am - 9am / 11.30am - 1pm / 5pm - 6pm
- If you would like to be with your relative or friend outside of visiting time please speak to myself or another member of the team. Visiting hours for the ward are Monday - Friday 6.30pm - 8pm / Saturday and Sunday 2pm - 4pm and 6.30pm - 8pm

Beds
34

No. of patients admitted
158

Telephone numbers for Ward 1 -

- Area 1 02476 96 8218
- Area 2 02476 96 5735
- Area 3 02476 96 5739



To improve the patient experience the team are:

We are currently trialling an new electronic system whereby we can we have access to patients who are appropriate for admission to ward 1. This ensures patients are transferred in a timely manner, do not have long waits in the emergency department and the ward are aware of the admission and the patient is greeted with a hot drink on arrival. So far we have received positive feedback from both staff and patients.



Ward Cleanliness Rated

93.0%

Patient, Relative, Carers feedback from 'Impressions' (on-line survey)

Feeling Safe

100.0%

Kindness & Compassion

100.0%

Privacy & Dignity

100.0%

Infection Control

Number of cases developed in hospital

Case	Total
MRSA Bacteraemia	0
C.Diff	0

Bed Sores

Number of cases developed in hospital

Total
0

Patient Falls

Number of patients hurt following a fall

Total
0

