

Welcome to Ward 12 Observation



Hello my name is Karen Hunt, I am your Ward Manager

Ward 12 Observation is a short stay ward attached to the Emergency Department. Patients are admitted who require further observation or other investigations prior to being admitted onto another ward or discharged. We care for both men and women in single sex bays. Each bay has its own bathroom. The ward also has single sex occupancy rooms allocated on clinical need.



Hello my name is Adrian Cabaluna, I am your Modern Matron

To improve the patient experience... We have recruited 23 volunteers to support our staff in supporting mental health and elderly patients during admission to our Emergency and Observation Departments, to engage in meaningful and diversion activities during their stay. The purpose of the role is to provide companionship to patients who may be socially isolated or who have been identified as needing support. The involvement aims to help people to feel less isolated and feel part of an enjoyable social relation

Just a few things to remember...



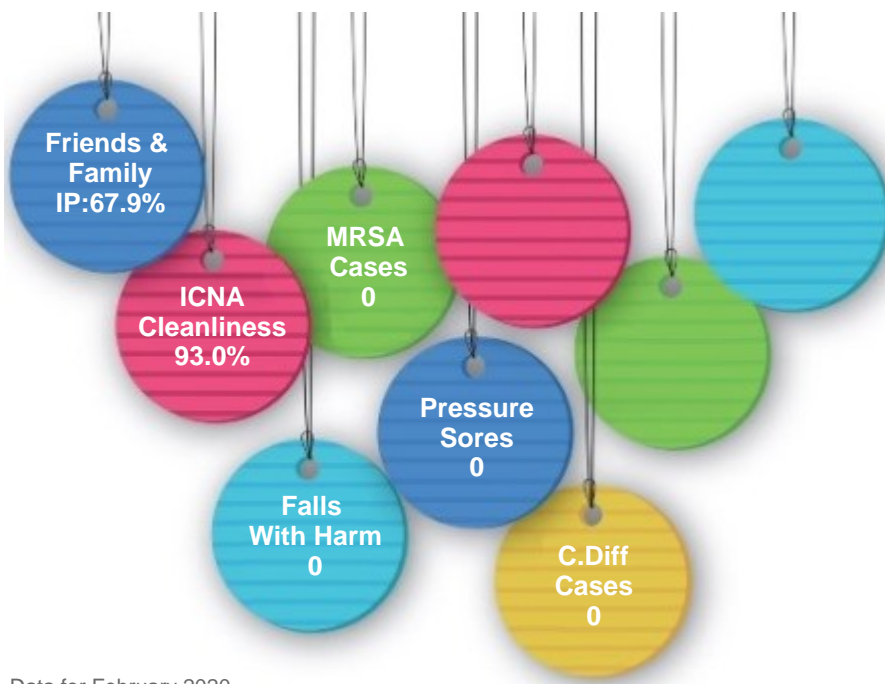
• We are currently following government advice regarding visiting relatives in hospital in relation to COVID-19. Sadly at this time we have STOPPED ALL VISITING following government guidelines to try to reduce the transmission of Coronavirus. For an update on your relative please call the ward/department on one of the below telephone numbers. Thank you for your cooperation.

Telephone Number(s):

- 02476 966264
- 02476 966265

Thank You - The Nursing Team

Ward Monthly Scores



Data for February 2020



Please bring in comfy day clothes to help the person you're visiting
GET UP, GET DRESSED & GET MOVING
to speed up their recovery & come home sooner.

Trust Values

