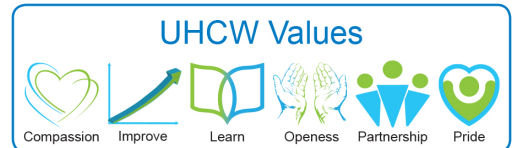


# Welcome to Ward 40

'Looking After You'

December 2017



Ward Manager

Hello my name is Abel Lim, I am your Ward Manager

We look after patients with various conditions but Ward 40 specialises in the Care of Older People. We care for both men and women on the ward in 4 or 6 bedded single sex bays. Each bay has its own bathroom. Each ward also has some single rooms, allocated on clinical need, each with ensuite facilities.



Matron

Hello my name is Vanessa McDonagh, I am your Modern Matron

Just a few basic things to remember

- Before entering a bay or side room please wash your hands and / or apply alcohol hand gel from a dispenser
- Meal times are protected and take place about 8am - 9am / 11.30am - 1pm / 5pm - 6pm
- If you would like to be with your relative or friend outside of visiting time please speak to myself or another member of the team. Visiting hours for the ward are Monday - Friday 3pm- 4pm 6.30pm - 8pm / Saturday and Sunday 2pm - 4pm and 6.30pm - 8pm

**Beds**  
42

**No. of patients admitted**

111

**Telephone numbers for Ward 40 -**

- Area 1 : 02476 96 8328
- Area 2 : 02476 96 8326
- Area 3 : 02476 96 8324
- Area 4 : 02476 96 8329



**To improve the patient experience the team are:**

Holding weekly safety huddles to discuss all patient related safety incidents. These GRAND HUDDLES are attended by Doctors, Nurses, Therapists, Advanced nurse practitioners and a member of the patient safety team. The aim is to discuss any patient safety incidents and find solutions to prevent any possible reoccurrence.



Ward Cleanliness Rated

93.0%

**Patient, Relative, Carers feedback from 'Impressions' (on-line survey)**

Feeling Safe

100.0%

Kindness & Compassion

100.0%

Privacy & Dignity

100.0%

**Infection Control**

Number of cases developed in hospital

Case	Total
MRSA Bacteraemia	0
C.Diff	0

**Bed Sores**

Number of cases developed in hospital

Total
0

**Patient Falls**

Number of patients hurt following a fall

Total
1

