



## Hello my name is Gilbert Mercene, I am your Ward Manager

Our team looks after patients with various conditions but Ward 52 specialises in Trauma and Orthopaedic care. We care for both men and women on the ward in 4 or 6 bedded single sex bays. Each bay has its own bathroom. Each ward also has some single rooms, allocated on clinical need, each with ensuite facilities.



## Hello my name is Paula Seery, I am your Senior Matron

To improve the patient experience...  
1: We have a dedicated area for patients admitted with a broken (fractured) femur. This means patients are cared for in one place with additional staff. There is a dedicated member of staff who can be contacted by the Emergency Department to assist in the timely transfer of these patients to the Ward.  
2: The ward has a production board and improvement board showing and monitoring the effect of the changes we are making to enhance patient experience this is following feedback

## Just a few things to remember...



• We are currently following government advice regarding visiting relatives in hospital in relation to COVID-19. Sadly at this time we have STOPPED ALL VISITING following government guidelines to try to reduce the transmission of Coronavirus. For an update on your relative please call the ward/department on one of the below telephone numbers. Thank you for your cooperation.

Telephone Number(s):

- Area 1 : 02476 96 7738
- Area 2 : 02476 96 7736
- Area 4 : 02476 96 5305

Thank You - The Nursing Team

## Ward Monthly Scores



Data for February 2020



Please bring in comfy day clothes to help the person you're visiting  
**GET UP, GET DRESSED & GET MOVING**  
to speed up their recovery & come home sooner.

## Trust Values

