

Centre for Hearing and Balance Disorders

What happens at the Severe and Profound Hearing Loss Clinic?

You have been referred by your Audiologist for a severe and profound hearing loss assessment. This information explains what this involves.

Appointments

Normally you will be seen in clinic three times:

- At your first appointment we will ask you about your hearing history and discuss the difficulties you are having with your hearing; including how they impact on your lifestyle. We may also ask you to fill in a questionnaire about the effects your hearing loss is having on you in particular situations.

Your hearing will be assessed using a traditional hearing test (where you listen for different tones) and possibly a test of your hearing when you listen to speech. We will then discuss the results of these tests and suggest possible options that may be suitable to help you with your hearing.

These options may require you to have new moulds to be fitted with new hearing aids. If this is the case, an impression of the shape of your ears will be taken and a hearing aid fitting will be booked approximately four to six weeks later. We may also recommend that you are referred for additional equipment which may help you with specific problems such as hearing the doorbell or the smoke alarm, or advise you on lip-reading classes in Coventry.

In addition and if appropriate, we may suggest that you consider a referral for a Cochlear Implant assessment. If this is the case we will discuss what a Cochlear Implant is and provide you with some written information to take away with you.



Patient Information

- At the second appointment we will fit your new hearing aids. We will use a test to ensure that the hearing aids you are being given provide you with the right amount of sound for your hearing loss and they match your prescription well. You will be shown the different controls on your new hearing aid and will arrange a check-up appointment approximately eight weeks after the hearing aids have been fitted.
- At the third appointment we will check your progress. We may repeat the questionnaire about how your hearing affects your lifestyle now and may also repeat the speech hearing test if appropriate. We will also answer any questions about the hearing aids.

The hearing aids should be maintained and checked by the Centre for Hearing and Balance Disorders every six months. **You will need to contact the department to arrange an appointment to have these checks carried out.**

If for any reason you can not attend your appointment please call **024 7696 6444 at the earliest opportunity** to rearrange another time. Alternatively we can be contacted via - **Fax number** 024 7696 6428, **Minicom number** 024 7696 6427 or **Email** audiology.correspondence@uhcw.nhs.uk.

Due to the demand on this clinic, if you do not attend your appointment or cancel your appointment at short notice you will be discharged from the clinic.

The Trust has access to interpreting and translation services. If you need this information in another language or format please contact the Centre for Hearing & Balance Disorders on 024 7696 6444 and we will do our best to meet your needs.

The Trust operates a smoke free policy.

Document History

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